

GOAL 9:	Strengthen services which support government departments and the general public							
Lead Person	Director, Information Technology							
Lead Institutions	Department of Information Technology							
Support Institutions	Ministry of Finance, Telephone Systems Unit, e-Government Steering Committee, Other Departmental Agencies							
		Responsibility			Timeline			Estimated
Objectives	Key Activities	Inputs	Implementation Agency	Outputs	2015	2016	2017	Cost
<b>Green ICT</b> - Promote making use of technology to operate efficiently while reducing amount of paper used	Roll out Docova Content Management system to all Ministries and Departments	Upgrade software, Consultant, Filing structure, Workflow, Personnel, Scanners	DoIT and Respective Departments	Deployment of Docova, Automation of document workflows, storage and search capabilities	✓	✓	✓	Average Scanning - \$4,000 Mass Scanning - \$10,500
	Roll out of Same Time application to all Ministries and Departments	Licenses	DoIT and Respective Departments	Deployment of Same Time and ability to have video meetings from desktop	✓	✓	✓	multimedia equipment - \$65.00/person
	Roll out of On-Line Meetings and Smart Cloud Notes	Change in License	DoIT	Email Accounts hosted on Cloud, Larger storage capacity per User; User can self administer password, Online meetings to which persons on an external domain can attend	✓	✓		\$71,000 annual maintenance
	Develop ICT Guidelines Document	Operating Standards and Procedures	DoIT and Ministry of Finance	ICT Usage Guidelines Document	✓			\$0.00
	Contribute draft documents for consideration in ICT Legislation	ICT Policy Document	e-Government Steering Committee, TRC, A.G, Cabinet	ICT Legislation	✓	✓		\$0.00
<b>Create a Common ICT infrastructure</b> - Standardize on key elements to facilitate sharing of hardware, software and data resources	Create Data Standards for common data elements, for example Last Name, First Name, date	Database Assessment	DoIT	Established Data Standards	✓	✓		\$0.00
	Establish Centralized Data Hubs: People, Land and Companies	Identify complete database sets, export connections, subsystems, datamapping documentation	DoIT, Department Agencies, Applications consultant	Data Hubs: People, Land and Companies for use in programme development		✓	✓	\$ 15,000.00
	Review existing systems for data integrity and integration with Data Hubs	existing applications, programming	DoIT and Application Consultants	Integration of Cross Functional Systems		✓	✓	\$ 300,000.00
	Build future systems in light of the established Data Standards and interfacing with Data Hubs	Needs Requirements, Data Structure, Coding /Purchase and customization	DoIT and Respective Department	Integration of Cross Functional Systems		✓	✓	Cost will vary per Annual Work Plan and targeted system
<b>End User Strategy</b> - Devise ways in which users can access systems easily, securely and enable operational efficiency	Strategically deploy controller based Wi-Fi Access Points to facilitate access while maintaining high security	Equipment, Labour, Wi-Fi Signal Coverage Assessment, Access and User Policies	DoIT	Enhancement of Wi-Fi Network Coverage and management		✓		\$950 per installation
	Create Web and Mobile Applications to facilitate capturing of data for field workers	Needs Analysis, Development Plan, Programmers, Mobile Equipment, Internet Access	DoIT / TSMU/ Department Agency	Development of Web and Mobile Applications		✓	✓	0.00



GOAL 9:	Strengthen services which support government departments and the general public								
Lead Person	Director, Information Technology								
Lead Institutions	Department of Information Technology								
Support Institutions	Ministry of Finance, Telephone Systems Unit, e-Government Steering Committee, Other Departmental Agencies								
		Responsibility			Timeline			Estimated	
Objectives	Key Activities	Inputs	Implementation Agency	Outputs	2015	2016	2017	Cost	
<b>Modernize Technology</b> - as the Government's infrastructure is aging, we need to upgrade key elements in order to obtain increased functionality and maintain security of data and systems	Upgrade Domain	Hardware, Server 2012 licenses, Training, Consultancy	DoIT	Upgraded Network Domain	✓	✓		\$85,555.43 Gov per annum for 3yrs; \$46,500 Edu per annum	
	Upgrade Desktops	Windows 7/8 Software, Deployment Tool, Training	DoIT	Upgraded Desktop operating environment		✓	✓	\$46,000 per annum for Education; \$85,690 for Government	
	WebCache	Configuration Parameters, Training and Testing	DoIT/Treasury	Payroll transmitted through Web Technology instead of Modem	✓			\$0.00	
	Upgrade Standard Applications:								
	Microsoft Office	Office Software License, Deployment Tool, Training	DoIT	Microsoft Office 2010	✓	✓		\$320,000 divided in 3 annual payments over a 3 year span	
	Lotus Notes	Lotus Notes Software License, Deployment Tool, Training	DoIT	Enhanced email system		✓	✓	\$15,000.00	
	Traveler	Traveller Software License, Deployment Tool, Training, Consultancy	DoIT	Ability to access mail on the mobile	✓			\$5,000.00	
	JDEdwards	Software Licenses, Deployment Tool, Training	DoIT	Enhanced features and capabilities in JDE OneWorld		✓	✓	\$ 200,000.00	
	DOCOVA	Software Licenses, Deployment Tool, Training	DoIT	DOCOVA Content Management	✓	✓		\$ 10,000.00	
Norton Antivirus	Software Licenses, Deployment Tool, Training	DoIT	Securing the network and PC protection with Norton V12		✓		\$ 150,000.00		
<b>Strengthen Governance</b> - Introduce standardized or common systems that serve to increase accountability and transparency	Configure and Deploy Inventory Management module in JDE	Update P.O. configuration, items listing, reorder points	DoIT/MOF/Departmental Agencies	Inventory Management system to enhance accountability of products	✓	✓	✓	\$ 12,000.00	
	Configure and Deploy Fixed Assets module in JDE	Items listing, valuation and depreciation methodology	DoIT/MOF/Departmental Agencies	Accountability for Fixed Assets		✓	✓	\$ 12,000.00	
	Configure and Deploy Job Costing Management module in JDE	jobs, cost, project plan	DoIT/MOF/Departmental Agencies	Accountability for Project costing and Management		✓	✓	\$ 12,000.00	
	Further Deploy Absence Manager	Licenses, list of employees, entitlement, leave taken, current balances	DoIT/MOF/Departmental Agencies	Self Service portal for Employee and Employers to manage absences	✓	✓	✓	\$10,000 to upgrade to 550 users to extend application to Finance, Premiers, DG, Governors Office, departments	





















Updates/ Comments July	Updates/ Comments August	Updates/ Comments September	Updates/ Comments October	Updates/ Comments November	Updates/ Comments December