

REDEPLOYMENT OPPORTUNITY



INTERNAL REDEPLOYMENT NOTICE

Office Generalist I



Opening Date:	3 rd September, 2020
Closing Date:	17 th September, 2020
Location:	Road Town, Tortola
Ministry/Department:	Ministry of Health & Social Development
Job Classification:	Administrative
Assignment Duration:	Full time; 6 Months Assignment

Are you seeking an opportunity to:

- ✓ temporarily work in a different area and environment,
- ✓ grow your knowledge and experience,
- ✓ develop and utilize new skills,

RESPONSIBILITIES

1. Answer, screen and transfer calls appropriately, record messages and distribute them to officers to ensure a timely and adequate flow of information.
2. Perform clerical and data entry functions.
3. Update and maintain information on computer systems, databases and spreadsheets and in archives.
4. Assist in processing paperwork, gathering information and verifying data.
5. Greet and assist visitors and clients in a friendly and professional manner to facilitate effective communication and customer service.
6. Ensure that all correspondence is collected, delivered and recorded appropriately to facilitate effective information flow.
7. Assist with the filing of correspondence to keep filing up to date so that complete records are available for reference.
8. Assist with the preparation of meetings and presentation materials.
9. Assist with maintenance of minor office equipment to ensure a well-functioning work environment.
10. Provide clerical support by completing all photocopying, scanning, binding and typing in a timely manner to facilitate the effectiveness and efficiency of the Ministry/Department.
11. Assist with records management, organisation and retrieval of documents.
12. Provide adequate and competent assistance to the public in relation to burials by
 - a. Assisting visitors in completing burial application forms
 - b. Preparing letters and other correspondence for burial requests
 - c. Regularly updating burial grounds management database
13. Perform any other related duties as required by the Supervisor or any other senior officer in order to contribute to the effectiveness and efficiency of the Ministry/Department.

QUALIFICATIONS, SKILLS AND COMPETENCIES

- High School diploma or equivalency
- One (1) year working experience
- Valid BVI driver's license (if required)
- Basic knowledge of Government structure, policies and procedures
- Good oral and written communication skills
- Basic knowledge of the use of standard office equipment
- Working knowledge of relevant computer software applications
- Basic knowledge of general office procedures
- Good time management and organisational skills
- Good interpersonal skills and ability to work as a team player

WORKING CONDITIONS/ ENVIRONMENTAL FACTORS

- Normal Office environment
- Fieldwork

HOW TO APPLY:

Please complete the **job rotation application** and provide an up to date **resume**. All application packets must be submitted to the Department of Human Resources at the address provided below by the closing date.

**Director of Human Resources
Department of Human Resources
Simms Building, 2nd Floor**

Road Town, Tortola VG 1110 British Virgin Islands Or by email: hrcbvi@gov.vg